

Known Problems with different versions of Internet Explorer

IMO-08 release has introduced new features that require various internet browsers to support a specific kind of mark-up language called MathML. This is required to support various mathematical notations and display them properly.

In our extensive testing of this release, we have found that Firefox (www.firefox.com) browser has native support for MathML and as a result displays these notations properly. However, we have found that the various versions of (Microsoft's) Internet Explorer cause minor to major display issues of these mathematical notations.

If you or your children are having trouble with either viewing the results of a completed assignment or starting a new assignment within the product, it is likely due to the lack of proper MathML support in your browser version.

We are working diligently to address any issues related to (Microsoft's) Internet Explorer.

We recommend the following –

1. If you are using Internet Explorer, please install Math Player.
<http://members1.indianmathonline.com/MathPlayerSetup.exe>

You may also need to install the fonts to support the display.

<http://web.mit.edu/atticus/www/mathml/mit-mathml-fonts-1.0-fc1.msi>

2. If the above option does not work, we **(highly) recommend** downloading Firefox (www.firefox.com) browser and installing it. We have observed that our product has better performance when used within Firefox browser.

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